

BERLIN TOWNSHIP TRUSTEES

7:00 p.m.

Special Meeting

June 6,

16

- HELD AT:** Berlin Township House, 3271 Cheshire Rd., Delaware, OH
- CALL TO ORDER:** Adam Fleischer Trustee Chairman
- PLEDGE OF ALLEGIANCE:** The Pledge of Allegiance was led by Ron Bullard
- ROLL CALL:** Adam Fleischer, Ron Bullard, Steve Flaherty, and Claudia Smith, Fiscal Officer
- ATTENDANCE:** Harold Downing, Art & Jo Simmons, Chris Lopez, Jessica Campbell, Chris Paykoff, Dale & Sherri Bender, Barb Schank, Alison Parillo, Mark Bernardin, Melody, Terry Thompson, Pam LaCouse and Jim Roth from Republic Services

Trustee Flaherty said the purpose of the meeting was to discuss the current performance of our trash hauling contractor Republic Services with the residents. He stated that we received a lot of complaints about being forced to use a certain provider which was all done as part of an RFP process which is in the Ohio Revised Code that allows townships to go out and select a single source trash hauling contractor. This was discussed at our regular twice a month trustee meetings for several months before we released the RFP. We released the RFP and Republic was the sole responder. He stated most townships in Delaware County and throughout Central Ohio have gone to this to provide a greater benefit to their residents which allows us to get better prices for the residents and helps with preserving the roads as there aren't four different trash trucks going up and down the same roads.

Republic representatives Terry Thompson, municipal service manager, Pam LaCouse general manager and Jim Roth operations manager were there to hear the resident's concerns. Thompson stated that this was an obvious hit and they recognize it and they don't have any excuses for it. All he can do is apologize as he knows it has caused a lot of inconvenience, a lot of anxiety, a lot of phone calls for everybody and all he can do is ask for their forgiveness as this is not how they operate. He said going forward they know what caused it on their end and they have remedied it and he would say with a lot of confidence that he doesn't think Berlin Township is going to see anything like this in the future. They are focused on getting it right and to regain the resident's confidence back as he knows they lost it and don't deserve it until they win it back.

Residents Chris Lopez, Melody, Alison Parillo, Jessica Campbell, and Mark Bernardin shared their issues and frustration with Republic over the past few weeks. They asked if the trustees could send out a survey and ask the residents Barb Shank said she was very happy with the service and her bill went down \$30 which she likes.

The questions was asked what the accountability factor was going forward if this happens again. Fleischer said they would have to discuss it as a board and if it continues they would contact the county prosecutor to discuss a breach of contract. Pam said again that they admit fault and they messed up and did not provide the service that they were supposed to. The issues have been identified and addressed and they will continue to receive coverage on Fridays as scheduled. July 4th week because it falls on a Monday their services for Friday will be on serviced on Saturday. She said their schedule is set and it is their goal to provide that service to them weekly and consistently. Thompson said the trustees have been very fair to them, in the beginning, during the contract talks and afterwards and thinks they have always been operating on the residents behalf and when this failed he failed the trustees and apologized again to everyone. They asked if the trustees could send out a survey in about six months asking the residents what they think of the trash service, if their issues were resolved, what would make it better, whether they prefer weekly or bi-weekly recycling and if they would pay the additional cost associated and what is important to them in a trash service.

Flaherty said he would like to see them have a better understanding and relationship with the HOA's even though only 50% of the township lives in an HOA and this is something he is working on.

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**RESOLUTION
16-06-01**

MOTION TO ADJOURN

Motion: Bullard
Second: Flaherty
Vote: Flaherty yes, Fleischer yes and Bullard yes

Meeting adjourned by Chairman Fleischer at 8:27 p.m.

Adam Fleischer, Trustee

ATTEST:

Ron Bullard, Trustee

Claudia Smith, Fiscal Officer

Steve Flaherty, Trustee